



Securing Your Peace of Mind™

## SecuraPAL Guardian Startup Guide

Version 1.1



### SecuraPAL Lights, Buttons & Connections

Charging Connection: located on the lower, right side of the SecuraPAL and protected by a water tight rubber cover. For the most effective use, charge your SecuraPAL 2 hours a day.

On/Off Button: located in the middle on the right side of the SecuraPAL. Hold the button for 2 seconds to turn on/off. Turn off the SecuraPAL at night to extend its life.

Light Indicators: located on the face of the SecuraPAL are 3 lights. The one on the top is the low battery light which turns red at 20% battery life. The one in the middle flashes blue when connected with the GPS Satellite. The one on the bottom flashes green when communicating wirelessly with the SecuraTrac network.

SOS Button: located in the middle on the face of the SecuraPAL, this button is for the child to use when in danger or when they are lost. Hold it for 2 seconds until the unit vibrates and sends the alert. Note: for pets this is used as the "find me" button that those who find lost pets will use to notify pet owners of their location in seconds.



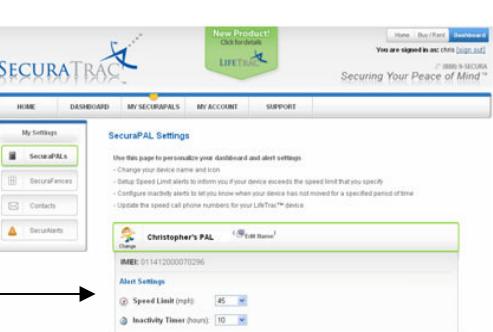
### Login to Your SecuraTrac Portal

Home Page: bookmark the SecuraTrac home page at [www.securatrac.com](http://www.securatrac.com) to be sure you can always find it quickly.

Sign-in Button: located in the top, right of the home page click on the blue sign-in button to login. Enter the user name and password that selected when you registered.

Forgot Your Password: after you click the Sign In icon you will see a link located just below the user name and password fields. This is a link to be used when you forget your password. This will walk you though resetting your password so you can login immediately.

Portal: after logging in successfully, you will arrive at the Dashboard.



### Verify Your Account Information

SecuraPAL Names & Images: across the top navigation pane locate and click on the option called My SecuraPALS. You can name each SecuraPAL any meaningful name you like by clicking Edit Name link to the right of the current name. You can also change the image used for the SecuraPAL icon shown on the Dashboard map by clicking Change right below the current icon image.

Set Speed Alert Threshold: use the drop down menu to view and select the speed limit (in miles per hour) at which you want the alerts sent

Set Inactivity Alert Threshold: use the drop down menu to view and select the inactivity period (in hours) at which you want the alerts sent

Home SecuraFence: along the left side of the screen locate and click the SecuraFence option. The first SecuraFence entry will be called Home. Use the map to ensure it covers your home sufficiently.

Account Information

First Name:	Roger
Last Name:	Dunn
Address:	123 Main Street
City:	Chicago
State/Province:	IL
Country:	United States
Zip/Postal Code:	60667
Email Address:	chris@securatrac.com
Home Telephone:	(773) 555 - 1122
Mobile Telephone:	(773) 556 - 2233
Mobile Operator:	AT&T

Save

### View Account Information & Change Your Password

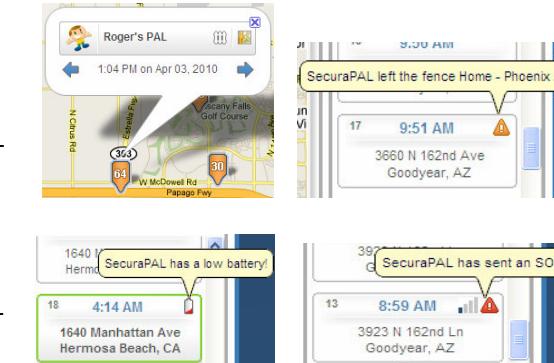
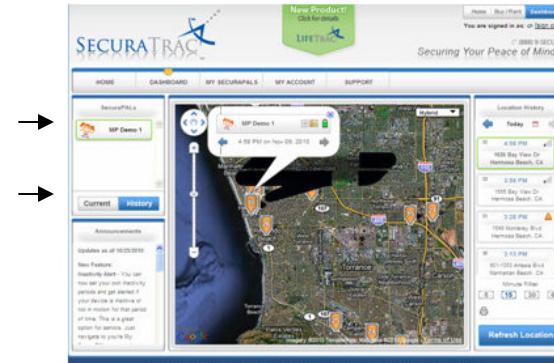
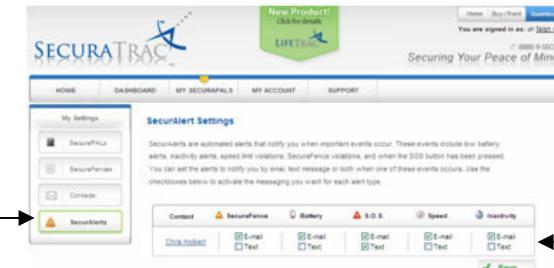
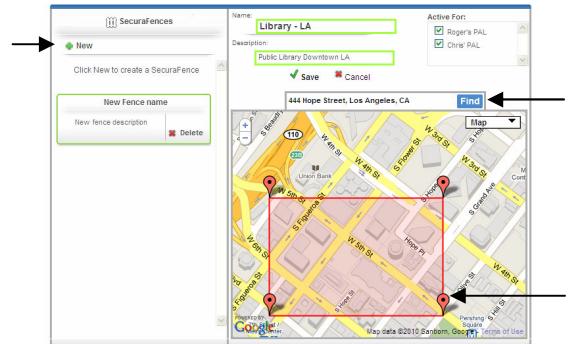
Account Information: across the top navigation pane locate and click on the option called My Account. This information is important because it enables SecuraFences and SecurAlerts to operate correctly. Your home address is used for your default or Home SecuraFence. The mobile phone number is used for Text message-based SecurAlerts.

Address: update your address information by entering the new information and then clicking the Save button at the end of the form. Note: changing your home address will not update your Home SecuraFence so change that as needed.

Home & Mobile Phone: update your phone number by entering the new numbers and then clicking the Save button. Changing your mobile phone number will immediately change the phone to which SecurAlerts Text messages are sent.

Mobile Phone Provider: when you change mobile phone providers, update this selection and click the Save button.

Password: along the left side of the screen locate and click the Change Password option. Enter your current password and then select and enter your new password two times to confirm and then click the Save button at the end of the form.



### Setup SecuraFences

**Pick a Location & Name:** create a new SecuraFence by clicking the New button on the left of the SecuraFence screen. Then, enter a name and description of the SecuraFence. Set the initial boundaries by entering an address on the address bar and clicking the Find button. A SecuraFence boundary will be drawn for you around the address.  
**Draw the Boundaries:** adjust the boundary that is created by clicking and dragging on the pins on any of the 4 corners. Release the mouse button when you are satisfied with the location. Save the SecuraFence by clicking the Save button.  
**Turn On (Off) the SecuraFence:** after you save the SecuraFence, it will automatically be activated. In order to deactivate the SecuraFence, click the green On icon. It will set it to Off. Reactivate the SecuraFence by clicking the red Off icon and it will activate immediately.

### Setup Contacts & SecurAlerts

**Contacts:** enter as many contacts as you would like so they may receive alerts for your SecurPAL's. We recommend that you notify them before you add them so they know what to do should they receive an alert.  
**SecurFence Alert:** select how you want to receive SecurFence alerts when the SecurPAL enters and exits the area. You can elect to receive no alerts by not checking either the Email or Text (SMS) options. You can elect to receive both email and text alerts by clicking on the Email and Text options.  
**Low Battery & Power On/Off Alerts:** select how you want to receive Low Battery & Power On/Off alerts when the SecurPAL reaches 20% of its battery capacity or is turned off/on.  
**Inactivity Alert:** select email or text or both  
**Speed Alert:** select email or text or both  
**SOS Alert:** select how you want to receive SOS alerts when your child presses and holds the SOS button. We recommend that you set this to receive both email and text alerts.

### Use the SecurTrac Portal (Dashboard)

**Track Your SecurPAL:** all of your SecurPAL's are listed to the left of the Dashboard. Click to track the one that you want.  
**Track Real-time or View History:** the default view is the Real-time view. The Real-time view shows you where the selected SecurPAL is now or was last. Click the History view to see a full history.  
**View Location Details (Real-time View):** located on the right side of Dashboard is the Location Detail panel. In the real-time view it shows the time/date, address, direction, speed, and alert status (normal, fence alert, battery, or SOS alert) of the most recent report.  
**View Location Details (History View):** the History view shows a running history of location reports with the time and address for every report. View history from within the last 30 days by using the blue arrows at the top of the location panel or the calendar.  
**Location Detail Report (History View):** a history report that is downloadable into Excel, PDF, etc. can be run by date range.

### SecurTrac Portal Tips & Alert Symbols

**Location Pin Call-out Bubble:** in the History view each location pin will show a call-out bubble with location information including time and day. You can setup a SecuraFence around that location with a single-click of the Fence or get directions to it with a click of the Map icon inside the bubble.  
**SOS Alert Icon:** in the History view a flashing red alert icon appears on the right side of the location report  
**SecurFence Alert Icon:** in the History view a yellow alert icon appears on the right side of the location report when a SecuraFence boundary is broken.  
**Low Battery Alert Icon:** in the History view a red battery icon appears on the right side of the location report the SecurPAL battery reach 20% of capacity.  
**Inactivity Alert Icon:** appears as an alarm clock symbol  
**Speed Alert Icon:** appears as a speedometer symbol  
**Low Signal Icon:** in the History view a gray connection strength icon appears on the right side of the location report when low signal strength is registered by the SecurPAL.

### Customer Support & Video Tutorials

**Testimonials:** we continually add testimonials that we receive and would be happy to add yours. Please send your text or video testimonials by email to the support team.  
**Video Tutorials & FAQ's:** many commonly asked questions are answered online via video tutorials and the frequently asked question section. Topics range from wireless coverage to SecurPAL options to SecurTrac Portal functionality. The FAQ's are found in the Support section.  
**On the Web:** [www.securatrac.com](http://www.securatrac.com) and select Support from the navigation bar across the top.  
**By Email:** [support@securatrac.com](mailto:support@securatrac.com)  
**By Phone:** call toll-free to 888-9SECURA or 888-973-2872  
**By US Mail:** write to us at: SecuraTrac  
703 Pier Avenue  
Suite B 313  
Hermosa Beach, CA 90254